

POLITIKA KAKOVOSTI, VARNOSTI, ZDRAVJA IN OKOLJA

Naše podjetje je zavezano k zagotavljanju storitev na najvišji možni ravni kakovosti ter k doslednemu upoštevanju načel varnosti, zdravja in varovanja okolja. Pri tem sledimo naslednjim usmeritvam:

Kakovost in zadovoljstvo strank

- ★ Popolnoma prepoznavamo in izpolnjujemo potrebe naših strank ter nenehno izboljšujemo njihovo zadovoljstvo.
- ★ Spremljamo in analiziramo naše procese ter izvajamo potrebne ukrepe za odpravo morebitnih napak in izboljšanje delovanja.
- ★ Z obsežnim usposabljanjem zaposlenih spodbujamo miselnost »naredi pravilno že prvič«.
- ★ Gradimo partnerske odnose z dobavitelji in ključnimi akterji v zasebnem in javnem sektorju ter zagotavljamo, da tudi oni spoštujejo našo filozofijo kakovosti in politiko podjetja.
- ★ Nenehno ocenjujemo svoje poslovanje in izvajamo izboljšave za zagotavljanje visokih standardov kakovosti.
- ★ Naša politika kakovosti je podprta z rednimi revizijami, pregledi vodstva in anketami o zadovoljstvu strank, kar zagotavlja učinkovito izvajanje naših storitev.

Varnost, zdravje in okolje

- ★ Pri svojem delovanju upoštevamo zakonske in druge zahteve za izpolnjevanje obveznosti glede skladnosti.
- ★ Vse nove in obstoječe dejavnosti razvijamo z upoštevanjem vplivov na zdravje, varnost in okolje. Sistem redno presojamo in izvajamo ukrepe za preprečevanje tveganj ter izboljševanje delovanja.
- ★ Z razpoložljivo delovno opremo, procesi in finančnimi viri v največji meri zmanjšujemo vplive na zdravje, varnost in okolje ali vzdržujemo trenutno stanje.
- ★ Z ustreznimi ukrepi odstranjujemo nevarnosti, nadomeščamo nevarne postopke z manj nevarnimi ter uvajamo tehnične, organizacijske in upravne ukrepe, ki zagotavljajo varno delovno okolje.
- ★ Vodstvo določa cilje sistema zdravja, varnosti in okolja ter načrtuje ukrepe za njihovo doseganje.
- ★ Vse zaposlene in novo zaposlene redno seznanjamo s politiko ter zahtevami sistema, pri čemer jih vključujemo v ključna vprašanja s področja zdravja, varnosti in okolja.

Zavezanost izboljšavam in sodelovanju

- ★ Naš sistem vodenja kakovosti zagotavlja okvir za upravljanje in nadzor vseh naših dejavnosti s ciljem doseganja strateških ciljev podjetja.
- ★ Politika zdravja, varnosti in okolja je javno dostopna na naši spletni strani in v prostorih podjetja.
- ★ Z aktivnim sodelovanjem z zainteresiranimi stranmi spodbujamo odprt in kulturni dialog, s čimer prispevamo k skupnim prizadevanjem za izboljšanje stanja na področju zdravja, varnosti in okolja.

S tem celovitim pristopom zagotavljamo visoke standarde kakovosti storitev, varno in zdravo delovno okolje ter zmanjšujemo negativne vplive na okolje.

V Spodnji Hajdini 4.11.2024

Direktor: Peter Emeršič

Direktor: Marko Germovšek

QUALITY, SAFETY, HEALTH, AND ENVIRONMENT POLICY

Our company is committed to providing services at the highest possible level of quality while consistently adhering to the principles of safety, health, and environmental protection. In doing so, we follow the following guidelines:

Quality and Customer Satisfaction

- ★ We fully identify and meet the needs of our customers and continuously improve their satisfaction.
- ★ We monitor and analyze our processes and implement necessary measures to eliminate potential errors and improve performance.
- ★ Through extensive employee training, we promote a “do it right the first time” mindset.
- ★ We build partnerships with suppliers and key players in the private and public sectors, ensuring that they also adhere to our quality philosophy and company policy.
- ★ We continuously assess our operations and implement improvements to ensure high-quality standards.
- ★ Our quality policy is supported by regular audits, management reviews, and customer satisfaction surveys, ensuring the effective delivery of our services.

Safety, Health, and Environment

- ★ In our operations, we comply with legal and other requirements to fulfill our compliance obligations.
- ★ We develop all new and existing activities with consideration of their impact on health, safety, and the environment. The system is regularly reviewed, and measures are implemented to prevent risks and improve performance.
- ★ With available work equipment, processes, and financial resources, we minimize impacts on health, safety, and the environment to the greatest extent possible or maintain the current state.
- ★ We eliminate hazards through appropriate measures, replace hazardous procedures with safer alternatives, and implement technical, organizational, and administrative measures to ensure a safe working environment.
- ★ Management sets health, safety, and environmental system objectives and plans measures to achieve them.
- ★ All employees and new hires are regularly informed about the policy and system requirements, and they are involved in key health, safety, and environmental matters.

Commitment to Improvement and Cooperation

- ★ Our quality management system provides a framework for managing and controlling all our activities to achieve the company's strategic objectives.
- ★ The health, safety, and environmental policy is publicly available on our website and within the company premises.
- ★ Through active collaboration with stakeholders, we promote open and constructive dialogue, contributing to joint efforts to improve health, safety, and environmental conditions.

With this comprehensive approach, we ensure high standards of service quality, a safe and healthy working environment, and a reduction in negative environmental impacts.

In Spodnja Hajdina 4 of November 2024

Director: Peter Emeršič

Director: Marko Germovšek